

Quality, safety and environmental policy



RICO Elastomere Projecting GmbH is an innovative manufacturer of injection molds, and silicone and two-component injection-molded parts. We see ourselves as a strategic partner to businesses in the sanitary, household, medical and automotive industries. Our primary objectives are the long-term success and continual growth of our business. The outstanding quality of our products and services, and exceptional strategic customer satisfaction are the foundations for achieving these goals. In parallel with attaining the required levels of business performance, sustained overall company growth is another priority. This involves complying with all applicable regulatory requirements, fulfilling our social responsibilities, and continuous improvements in quality, safety and environmental protection. To achieve these objectives and embed them in our day-to-day work and approaches, we have put in place an integrated management system based on a zero-error strategy which incorporates the following principles:

QUALITY means...

- » Satisfying all customer requirements
- » Achieving optimal quality before the start of volume production
- » Universal error avoidance and eliminating the causes of errors
- » Adopting a process-driven approach in day-to-day practice
- » Continually improving all business processes
- » Involving suppliers and promoting their development with respect to our quality philosophy
- » Optimizing costs and productivity

SAFETY means...

- » Avoiding personal injury by means of preventative measures
- » Reducing work-related accidents
- » Using safe machinery, equipment and materials
- » Providing ergonomically designed workstations
- » Eliminating potential hazards and risks
- » Maintaining a clean and orderly workplace

ENVIRONMENTAL PROTECTION means...

- » Continually reducing pollution by cutting waste and emissions
- » Using energy and raw materials resource efficiently
- » Continually improving energy efficiency
- » Integrating energy-related and environmental factors at the product development stage
- » Avoiding environmental accidents by means of preventative measures
- » Communicating transparently with authorities, customers and the general public
- » Compliance with our binding obligations

The management of RICO Elastomere Projecting GmbH declares that this company policy is binding on all processes, departments and employees. Every employee pledges to apply and adhere to these principles. We create and consolidate identification with these principles and development of the required skills by means of transparent, comprehensive information and goal-driven employee training measures. Regular progress checks by management helps to maximize the effectiveness of this policy.

Thalheim, 1 April 2020

Markus Nuspl
Managing Director